

Learning Unit *Merchandise Knowledge and Storage*

Learning Outcomes

The participant knows the purpose of storage and the different steps for the correct use of the merchandise.

Target Group

The course unit is designed per possibilities of the participant. This results in three different levels.

In the production and registration, a certain level of reading and writing skills is required.

The general content of the unit is taught in simple language using pictograms and pictures.

Content of Learning Unit

A) Arrival of the Merchandise

The participant knows the basic information about the process, for example localization of the merchandise, how they are used, how to arrange them, etc.

B) Production of the Merchandise

The participant knows the different steps to be followed in the storage of the merchandise after they have been introduced into the production process (labelling of the product: name, date, weight, ...)

A certain level of basic reading and writing skills is required.

C) Registration of the Merchandise

The participant knows the administrative procedure which are important for the correct registration of ordered and received merchandise.

For example: delivery note, order letter, inventory, etc.

A certain level of literacy and numeracy skills is required.

Application Task

Assessment of Work Performance

The performance is determined by means of a work sample, in which the merchandise is to be properly taken care of.

The evaluation takes place in a reflective conversation with the participant.

The criteria for the performance assessment are:

- the workplace layout, clean and in order



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Co-funded by the
Erasmus+ Programme
of the European Union



- the execution of the work steps
- the result of the work in the ware process

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